



Critical Access Hospital Profile

Spotlight on: Hettinger, North Dakota

West River Health Services

Quick Facts

Current Administrator:

Matthew R Shahan

Chief Medical Officer:

Dr. Catherine Houle

Board Chair:

Charis Campbell

City Population: 1,226¹

County Population: 2,384¹

County Median Household Income: \$47,798¹

County Median Age: 36.4 years¹

Service Area Population: 20,000

Owned by: Non-Profit

Hospital Beds:

- 19 Private Rooms/Acute/Swing-bed/Out-Patient
- Three Beds for Intensive Care Unit (ICU)
- Three Beds for Birthing Unit (OB)
- Two Patient Rooms with Visual/Monitoring

Trauma Level: IV

Critical Access Hospital Designation: 2005

Financial Impact:

Direct labor income to WRHS employees \$18.4 million per year
 Direct labor income to long-term care employees \$3.3 million
 Direct labor income from construction \$205,000
 Total direct income \$21.9 million
 Secondary income from WRHS \$4.9 million
 Secondary income from long-term care \$738,000
 Secondary income from construction \$51,000
 Total secondary income \$5.7 million
 Total direct and secondary Labor income impact \$27.6 million

Mission

The mission of West River Health Services (WRHS) is to provide comprehensive health and wellness services to the residents and visitors of the region. West River Health Services and its partners in healthcare are dedicated to excellence in practice, innovation in service, compassion for the people we serve, and respect for one another.

County: Adams

Address: 1000 Highway 12
 Hettinger, ND 58369-7530

Phone: 701.567.4561

Web: www.wrhs.com

Providing access to quality medicine in a rural environment has been the vision and goal of this medical system since its inception.

The corporate structure of the organization is comprised of three 501C3 (not for profit) corporations. WRHSF is the Foundation/ fundraising and Parent Corporation. WRHS is the healthcare services (hospital, clinics and other healthcare services) Corporation. Western Horizons Living Centers is the care center's (skilled and assisted living) Corporation. Each corporation has board members from across the geographic area served by the organization. It is the largest medical complex in Adams County and serves 20,000 people in 20,000 square miles.

Services

West River Health Services provides the following services directly

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| <ul style="list-style-type: none"> • 24 hour Emergency Room - Certified • Staff in Trauma Care & Cardiac Life Support • Acute Stroke Ready Hospital • Aesthetic Treatments • Athletic Training • Basic Life Support Ambulance Service with ALS Capabilities • Cardiac Rehab Service • Cardiac Stress Testing Lab • Chapel • CLIA Laboratory • Community Education • Community Medical Clinics (<i>seven</i>) • Counseling/therapy (<i>West River Health Services Behavioral Health</i>) • Diabetes Education • Family Medicine • Food & Nutrition Services • Geriatric Medicine • Health Information • Imaging Services (<i>MRI, CT Scanner, Mammography, Dexa Bone Density,</i> | <ul style="list-style-type: none"> <i>Nuclear Medicine, Ultrasound, General X-Ray, & Fluoroscopy</i>) • Injection Therapy • Intensive Care Unit (<i>ICU</i>) • Internal Medicine • IV Therapy • Medsurg Unit • Observation Care • Obstetric (<i>OB</i>) • Optometric Services (<i>West River Eye Center</i>) • Palliative Care • Pediatric Care • Pediatric Medicine • Pharmacy • Podiatric Services • Rehabilitation (<i>Physical, Occupational & Speech</i>) • Respiratory Therapy Services • Supporting Foundation (<i>West River Health Services Foundation</i>) • Surgical Services (Laparoscopic surgery for stomach & esophagus, |
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Staffing

Physicians:	14
Advanced PRAC Ps.....	13
RNs:	71
LPNs:.....	15
Total Employees:	305

endocrine, hernia, appendix & gallbladder, Sentinel lymph node biopsy, Inpatient surgery, General surgery, Orthopedic surgery, Ophthalmology, Pain management, Podiatry, Ear, nose & throat (ENT)

- Gynecological/Cesarean
- Swing Bed
- Telemedicine
- Visiting Nurses
- Rehabilitation & Wellness Center
- WIC (Women, Infant & Children)

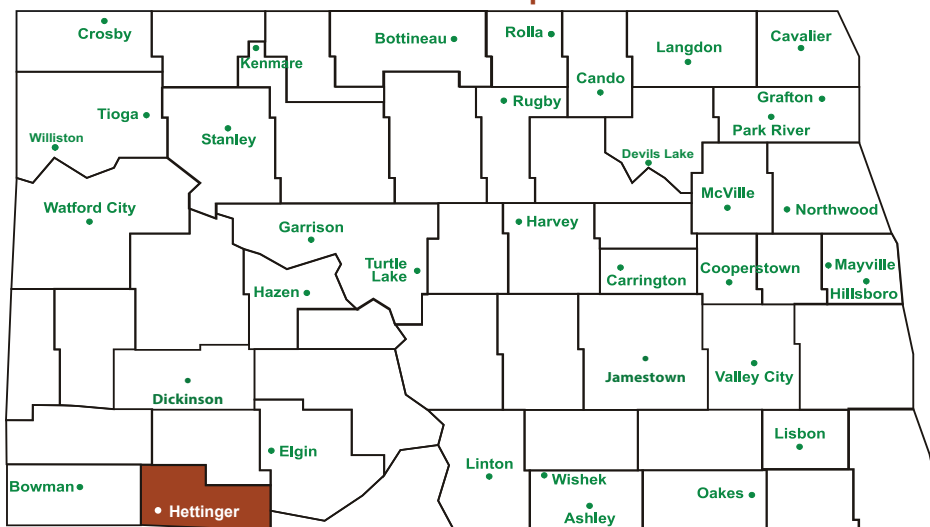
West River Health Services system provides the following services through contract or agreement

- Assisted Living Facility (*Western Horizons*)
- Visiting Specialists: Orthopaedic Surgeon, Ophthalmologist, Interventional Cardiologist, & Clinical Audiologists
- Skilled Nursing Facility (*Western Horizons Care Center*)

Local Sponsors and Grant Funding Sources

- Homeland Security
- WRHS Auxiliary
- Center for Rural Health
- SHIP Grant (Small Hospital Improvement Program)
- North Dakota Department of Health

North Dakota Critical Access Hospitals



*Statistics reported are for the WRHS Corporation only

Sources

- ¹ US Census Bureau; 2010 Profile of General & Housing Characteristics
- ² US Census Bureau; 2010 State & County QuickFacts: Adams County, ND
- ³ Economic Impact 2018 National Center for Rural Health Works Oklahoma State University

Lifestyle

- Rural community located in southwestern North Dakota, three miles from South Dakota border
- Low unemployment & excellent school system
- Safe, family centered life style
- Home of Dakota Buttes Museum
- Plentiful upland big game hunting, & outstanding fishing
- Mirror Lake offers camping, boating, fishing & water activities
- Community offers concert series, indoor pool, theatre, a fitness center, 9-hole grass green golf course, bowling alley, various restaurants & shops

Just Down the Road

- Urban Shopping & Airports
- Shadehill Reservoir
- Bowman Haley Dam
- Theodore Roosevelt National Park
- Lake Sakakawea
- Black Hills of South Dakota



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