

**Chart Review: End of Life Care**  
Skilled Nursing Facility

<b>Facility</b>	<b>Date</b>	<b>Reviewer</b>
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**Directions:** Review charts of the last 20 patients who died in your facility. If a particular Advance Care Planning element does not apply to a patient, print 'NA' over Y/N. Use additional copies of the Chart Review tool as needed. Though this is a very basic review, it will provide a starting point for improving advance care planning in your facility.

**Abbreviations:** HCD - Health Care Directive HCA - Health Care Agent ACP - Advance Care Planning

<b>Resident #</b>	<b>1</b>		<b>2</b>		<b>3</b>		<b>4</b>		<b>5</b>		<b>6</b>		<b>7</b>		<b>8</b>		<b>9</b>		<b>10</b>	
<b>Resident ID</b>																				
1. Determined if resident had a health care directive (HCD) on admission. (1)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N
2. Resident offered opportunity to develop a HCD. (1)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N
3. Resident provided education about the rights to formulate a HCD and refuse medical and surgical treatment. (1)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N
4. Resident's decision-making capacity periodically assessed and documented. (1)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N
5. Health care agent (HCA), i.e., primary decision -maker, identified and documented in record. (1)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N
6. Provider talk re: risk and benefits of declining treatment and with resident care preferences documented. (1)(2)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N
7. Resident's/HCA's choices related to treatment, care and services incorporated into the medical record and orders. (1)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N
8. HCD and resident goals located in same section of clinical record and easily retrieved by staff. (1)(2)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N
9. Care preferences periodically reviewed as part of the comprehensive care planning process. (1)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N
10. The care and services received by the resident are consistent with his/her documented care preferences. (1)(2)	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N	Y	N

Provide brief description of patient's pertinent medical history and situation immediately prior to death. Consider missed opportunities for advance care planning.

**Resident 1:**

**Resident 2:**

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<b>Resident 3:</b>
<b>Resident 4:</b>
<b>Resident 5:</b>
<b>Resident 6:</b>
<b>Resident 7:</b>
<b>Resident 8:</b>
<b>Resident 9:</b>
<b>Resident 10:</b>
<b>Observations:</b>
<b>What changes could potentially improve advance care planning in your facility:</b>

**References:**

1. Centers for Medicare and Medicaid Services. State Operations Manual. Interpretive Guidelines for Long-Term Care Facilities. (Rev. 157, 06-10-16). Retrieved from [https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/som107ap\\_pp\\_guidelines\\_tcf.pdf](https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/som107ap_pp_guidelines_tcf.pdf)
2. McCutcheon Adams K, Kabcenell A, Little K, Sikol-Hessner ILL. "Conversation Ready"; A Framework for Improving End-of-Life Care. IHI White Paper. Cambridge, Massachusetts: Institute for Healthcare Improvement; 2015. (Available at [ihi.org](http://ihi.org))



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