2024 North Dakota Flex Annual CAH and RHC Meeting

April 17 • 8:45 am - 4:30 pm Central Time

Bismarck Event Center • 315 South 5th Street, Bismarck, North Dakota

AGENDA

8:45 – 9:00 am	Welcome and Flex Program Update, Pre-Evaluation QR Code Jody Ward, Program Director, UND Center for Rural Health
9:00 – 11:00 am	Don't Love Your Culture? Transform It! Sue Tetzlaff, RN, RHIA, MHA, FACHE Co-Founder/CEO of Capstone Leadership Solution, Inc.
11:00 – 12:00 pm	What is gpTRACand Why Should I Care? Mary DeVany, Associate Director, Great Plains Telehealth Resource and Assistance Center
12:00 – 12:45 pm	Lunch – Sponsored by UND Center for Rural Health
12:45 – 2:00 pm	Stay Interviews Richard Hadden, CSP, Contented Cow Partners, LLC
2:00 – 3:00 pm	Middle Managers Make Small Hospital Miracles Happen Doug Morse, Principal, ExecHQ
3:00 – 3:15 pm	Break – Sponsored by UND Center for Rural Health
3:15 – 4:15 pm	Top CAH and RHC Deficiencies in North Dakota Shelly Heilman, Health Facilities Surveyor, Health Facilities Unit North Dakota Department of Health & Human Services
4:15 – 4:30 pm	Post Evaluation QR Code and Adjourn

Thank you to our sponsor, presenters, and participants for making the 2024 North Dakota Flex Annual CAH and RHC meeting a success. We look forward to your support and partnership in the future.

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