Upon completion, the active participant will:

- Review the top deficiencies in Critical Access Hospitals
- Discuss current hot topics
FY2014 Non-Accredited CAH Workload

- **Tier 1**
  - IJ complaints and EMTALA

- **Tier 2**
  - 5-Year Maximum Interval
  - 5% CAH Targeted Sample
  - Non-IJ complaints

- **Tier 3**
  - 4.0-Year Max Interval

- **Tier 4**
  - 3.0-Year Average

Top Deficiencies in CAHs

Federal Fiscal Year 2014 (Oct 1, 2013 – current)

- C-0241: Governing Body or Responsible Individual
- C-0276: Patient Care Policies
- C-0295: Nursing Services
- C-0308: Protection of Record Information
The CAH has a governing body or an individual that assumes full legal responsibility for determining, implementing, and monitoring policies governing the CAH’s total operation and for ensuring that those policies are administered as to provide quality health care in a safe environment.

- Ensure care in a safe environment consistent with the acuity and needs of patients
- Follow the medical staff bylaws for appointment and reappointment of medical staff
- Appoint medical staff before they provide treatment or services to patients
- Ensure all components of credentialing/appointment process are completed
- Monitor the quality and appropriateness of patient care
Patient Care Policies
Drug Management

The CAH must have rules for the storage, handling, dispensation and administration of drugs and biologicals. Pharmaceutical services must be administered in accordance with accepted professional principles to ensure the safe and appropriate use of medications.

These rules must provide for appropriate drug storage, current and accurate records of the receipt and disposition of all scheduled drugs, and that outdated, mislabeled, or unusable drugs are not available for patient use.
C0276-Patient Care Policies—Drug Management

- Limit access to the pharmacy
- Ensure staff remove drugs and biologicals only in amounts sufficient for immediate therapeutic needs
- Keep and maintain records to follow the flow of pharmaceuticals
- Store drugs and biologicals in a secure manner to prevent access by unauthorized personnel

C0295—Nursing Services

A registered nurse must provide (or assign to other personnel) the nursing care of each patient. The care must be provided in accordance with the patient’s needs and the specialized qualifications and competence of the staff available.
**C0295 – Nursing Services**

- Complete admission assessments on all patients, including obstetric patients
- Verify a patients’ allergies and document the allergies in the patients’ charts
- Monitor and document the effectiveness of medications given to patients on an as needed basis

**C308 – Protection of Record Information**

The CAH maintains the confidentiality of record information and provides safeguards against loss, destruction, or unauthorized use
K-0029

- One hour fire rated construction (with $\frac{3}{4}$ hour fire-rated doors) or an approved automatic sprinkler system protects hazardous areas

- When the sprinkler option is used, the areas are separated from other spaces by smoke resisting partitions and doors. Doors are self-closing

K-0056

- There is an automatic sprinkler system installed in accordance with NFPA 13, to provide complete coverage for all portions of the building

- The system is properly maintained in accordance with NFPA 25

- The system is equipped with water flow and tamper switches, connected to the building fire alarm system
Required automatic sprinkler systems are continuously maintained in reliable operating condition and are inspected and tested periodically.

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**Patient Safety Initiative Surveys**

- Surveys being conducted in PPS hospitals
- Focus on:
  - Infection Control
  - Discharge Planning
  - Quality Assurance Performance Improvement
- All 3 tools used to survey simultaneously this year
Nurse Aide Registry

- Nurse aid working in your CAH must be on the registry with active status if doing nursing or nursing related services
- For swing bed providers, report allegations of abuse/neglect to state survey agency

Hot Topics

- Qualified licensed personnel and orders
- CRNA QA Review
- Laboratory Testing
- Freestanding Emergency Rooms
- Hepatitis C
S&C Memos from CMS

- S&C 14-31 EHR Navigators
- S&C 14-33 Burden Reduction
- S&C 14-36 Infection Control Breaches and Referral to Public Health

Sources

- Appendix W
- CMS database
- Code of Federal Regulations
- www.cms.gov
Contact Information

- www.ndhealth.gov/HF/North_Dakota_Hospitals_Critical_access.htm
- (701)328-2352
- bweidner@nd.gov

THANK YOU

Questions?