HRSA’s Bold New National Initiative
Patient Safety and Clinical Pharmacy Services Collaborative (PSPC)
North Dakota

The Health Resources and Services Administration is pleased to invite community-based teams of health care providers to join a quality improvement breakthrough effort called the Patient Safety and Clinical Pharmacy Services Collaborative (PSPC). The mission of this Collaborative, which is modeled after the Institute for Healthcare Improvement’s Learning Collaboratives, is to advance the delivery of world class care by spreading the integration of clinical pharmacy services and patient safety principles to improve health outcomes in safety-net populations.

HRSA invites you to form a team with other health care organizations in your community to take part in this exciting and unprecedented opportunity: Associations (Pharmacy, Primary Care, Medical, Hospital, Rural Health, FQHC and other), PCOs, SORHs, Patient Advocacy Groups, Ryan White Programs, and QI Networks. The PSPC offers an 18-month rapid learning process that brings together inter-professional teams from multiple organization types within communities to make rapid and sustainable improvement in how care is delivered to patients. The first Learning Session will be held August 14–15, 2008.

The overall goal of the Collaborative is to put in place, across multiple health care partners, a service delivery system for high-risk patients that will produce three results:
1) Integration of clinical pharmacy services
2) Improved patient safety
3) Improved patient health outcomes.

This Collaborative will achieve its goal by spreading the leading practices of high performing safety-net providers who have achieved outstanding safety and health outcomes for their patients. These organizations have accomplished these results by employing innovative, transferable delivery system practices.

The “PSPC Overview and Participation Information,” is available at www.hrsa.gov/patientsafety/. Your request to participate in the Collaborative must be received by July 1, 2008.

Two national teleconferences will be held regarding this exciting opportunity:
- May 28th: 12pm to 1pm EST, to provide an overview of the participation package and answer questions.
- June 4th: 12pm to 1pm EST, to discuss the PSPC learning process and pre-work that teams will begin on July 15, 2008.

Both calls can be accessed by calling 1-866-843-0890, access code 5541910. Email questions to patientsafety@hrsa.gov.

HRSA looks forward to your participation in this transformational effort that will greatly improve the quality of health care provided to patients served by the nation’s healthcare safety-net providers.