INVITATION TO PARTICIPATE
TeamSTEPPS Training

We are inviting you to participate in a new project focusing on TeamSTEPPS Training in Critical Access and Tertiary Network Hospitals.

TeamSTEPPS is the acronym for *Team Strategies and Tools to Enhance Performance and Patient Safety*. TeamSTEPPS was developed by the Department of Defense Patient Safety Program in collaboration with the Agency for Healthcare Research and Quality (AHRQ). TeamSTEPPS is an evidence-based comprehensive system to train health care workers in the skills needed to function as a safe, effective team. Go to [http://www.ahrq.gov/qual/teamstepps/](http://www.ahrq.gov/qual/teamstepps/) for additional information about TeamSTEPPS.

**Time Frame and Eligibility**

From July 2008 through December 2008 this project will provide team training and technical assistance to hospitals in North Dakota.

**Financial Support**

Through a partnership with the University of Nebraska Medical Center and funding through the Agency for Healthcare Research and Quality, we plan to:

1. Offer training and support to three people at each participating hospital who will adapt and implement TeamSTEPPS skills within their individual facilities.
2. Help hospitals administer the AHRQ Hospital Survey on Patient Safety Culture (optional).
3. Offer follow-up conference calls to enhance and assess the impact of TeamSTEPPS on patient safety.

Training will be made available free of charge to all participating hospitals. However, participating hospitals will be responsible to cover their own mileage, meals, and lodging expenses.

**Timeline**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>June 2008</strong></td>
<td>Hospital leadership and staff will attend Readiness Assessment conference call to receive overview of materials and tools</td>
</tr>
<tr>
<td><strong>August 2008</strong></td>
<td>One senior leader and two front-line clinical staff who will function as coaches will attend a 2 1/2-day TeamSTEPPS training session in Bismarck</td>
</tr>
<tr>
<td><strong>September to December 2008</strong></td>
<td>Hospital team members will participate in monthly conference calls with AHRQ and teams from other hospitals to share lessons learned and provide support. Interested facilities will conduct the AHRQ Hospital Survey on Patient Safety Culture to evaluate their patient safety culture.</td>
</tr>
</tbody>
</table>